

TERMS AND CONDITIONS

1. These general terms and conditions apply to anyone accessing information viewing pages or placing orders utilising any part of the **Dumlers Pharmacy website**. By utilising the website, you are acknowledging your acceptance of these general terms and conditions. **Dumlers Pharmacy** retains the right to change the terms and conditions at any time without warning or prior notice.
2. The Website is owned by **Dumlers Pharmacy** whose Registered office address is **495-497 Upper Richmond Road West, East Sheen, SW14 7PU**.
3. Unless otherwise stated, all NHS repeat prescription requests ordered through **Dumlers Pharmacy** website are processed by **Dumlers Pharmacy**.
4. The contents of the Website are specifically for the residents of the UK. The law concerning the operation of the Website is governed by English law and any transaction is deemed to have taken place in England. The Website is therefore subject to the jurisdiction of the English courts.
5. **Dumlers Pharmacy** and **NHS Choices** have taken reasonable care to ensure the content of the Website is correct and current. **Dumlers Pharmacy** and **NHS Choices** disclaims all warranties of any kind with respect to the contents of the Website to the full extent permitted by law.
6. **Dumlers Pharmacy** or any related companies and their directors and employees will not be liable for any loss or claims arising from use of the Website or use or interpretation of the information therein; either directly or indirectly. This exclusion does not override any statutory rights. The Users' statutory rights as a consumer are not affected by these terms and conditions.
7. All information and content on the website is for information only. If the User has any doubts regarding the pharmaceutical products, they should contact their doctor or medical adviser. Users are reminded to check information for products on the packaging and leaflet which comes with the product. Product packaging and leaflet information directions and warnings must be followed when taking the products supplied.
8. Users must ensure that they follow all product packaging labels and leaflets prior to use. If you suspect you may have a health care problem, you should consult your doctor prior to taking any medicines. Please consult your doctor if you are already taking prescription drugs or are under ongoing medical care before taking any additional pharmaceutical products.
9. We may, from time to time, provide links from the Website to websites that are owned and controlled by third parties. These links are provided only for your convenience, and we have no control over and will have no liability in respect of those websites.
10. If any of these terms are held to be unenforceable or invalid, then such terms shall be treated as removed so that it does not affect the enforceability or validity of the remaining terms and conditions.

YOUR CONDUCT

1. You must not use the website in any way that causes, or is likely to cause, the website or access to it to be interrupted, damaged or impaired in any way.
2. You understand that you, and not **Dumlers Pharmacy** are responsible for all electronic communications and content sent from your computer to us and you must use the website for lawful purposes only.
3. You must not use the website for any of the following:
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 - to send, use or reuse any material that is illegal, offensive, abusive, indecent, defamatory, obscene or menacing; or in breach of copyright, trademark, confidence, privacy or any other right; or is otherwise injurious to third parties; or objectionable; or which consists of or contains software viruses, political campaigning, commercial solicitation, chain letters, mass mailings or any "spam"
 - to cause annoyance, inconvenience or needless anxiety.

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We reserve the right to make changes to our website, policies, and these conditions of Use Sale at any time. You will be subject to the policies and conditions or conditions of use and sale in force at the time that you use the website or that you order goods from us, unless any change to those policies or these conditions is required to be made by law of government authority (in which case it will apply to orders previously placed by you). If any of these conditions is deemed invalid, void, or for any reason unenforceable, that condition will be deemed severable and will not affect the validity and enforceability of any remaining condition.

EVENTS BEYOND OUR REASONABLE CONTROL

We will not be held responsible for any delay or failure to comply with our obligations under these conditions if the delay or failure arises from any cause which is beyond our reasonable control. This condition does not affect your statutory rights.

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